



## Website Privacy Policy

By your use of this website, you are agreeing to comply with and be bound by the terms and conditions of its use, together with the Lewisburg Electric System (LES) policy statements relating to customer information and privacy.

The term 'LES' or 'we' refers to the owner of this website whose registered office is located at 599 West Ellington Parkway, Lewisburg, TN 37091. The term 'you' refers to the user or viewer of this website.

The use of this website is subject to the following terms and conditions of use:

1. The content of the pages of this website is for your general information and use only. It is subject to change without notice.
2. LES does not provide any warranty or guarantee as to the accuracy, timeliness, performance, completeness or suitability of the information and materials found or offered on this website for any particular purpose.
3. Users of this website acknowledge that such information and materials on this website may contain inaccuracies or errors and we expressly exclude liability for any such inaccuracies or errors to the fullest extent permitted by Tennessee law.
4. All LES approved policies relating to customer information and privacy apply to the information contained and presented at this website.

**Links to Other Sites.** The LES website may contain links to other sites, like TVA, Facebook, etc., not operated by LES. If a user clicks on a third-party link, they will be redirected to that third-party's site. It is advised that users review the Privacy Policy of every site visited.

**Email Correspondence.** Within the LES website, there are links or forms that can be used to contact LES to comment, make a complaint, make suggestions, and ask questions. Your name, email address, and phone number are requested on these forms so we can address our answer in a mannerly way. LES may put information from email on file, but does not sell or license this information with third parties without express authorization from you.

**Online Billing and Payment Option.** In using LES's web-based services (online billing and payment options), you may be asked to provide personal information to participate. Such information may include a customer-created login ID, password, name, address, ZIP code, phone number, LES account number, customer bank and/or credit card information, and e-mail address. This information is secured, and any transmission of your data is encrypted for security. LES and our online billing and payment service providers will not release, trade, or sell any information obtained from customers. We maintain physical, electronic, and procedural safeguards that comply with applicable regulatory standards to protect your non-public personal information.

**Device information.** LES may need to collect non-personal information pertaining to the computer, mobile device, or other devices that may be used in order to access the LES website.

At Lewisburg Electric System we value your relationship, and we do everything we can to protect your personal information and customer records. As an LES customer, your personal information is strictly treated as confidential and LES will not sell or share your personal information with any outside, non-affiliated person, company, or organization, except in legally permitted circumstances such as, responding to a court order, law enforcement officer, or reporting to the credit bureau.

LES may modify the Privacy Policy at any time and modifications are effective upon being posted on the site. It is the customer's responsibility to review this policy periodically. If you have any questions, please contact LES at 931-359-2544